

Playcare Policies:

Un-Neutered males and females in heat are not allowed to participate in playcare.

Playcare closes promptly at 6:30 pm. Pets not picked up by 6:30 pm will be checked into boarding and may be picked up at 9:00 am the following day. A boarding fee and an after-hours fee of \$25.00 will be applied to playcare charges.

All dry food and treats must be in airtight containers with lids. No bags or zip lock bags. If you wish to pre pack your food in zip lock bags, the zip lock bags then need to be placed in an airtight container. If you arrive without a proper food container there will be a \$5.00 charge for the use of our containers.

All medication, vitamins, and supplements must be in the original bottles or package with correct written instructions. **WE ARE NOT ALLOWED TO ACCEPT OR ADMINISTER ANY MEDICATIONS, VITAMINS, AND/OR SUPPLEMENTS IF THEY ARE NOT IN ORIGINAL BOTTLES OR PACKAGES.**

All pets must be free of fleas & ticks. We take every precaution to keep our facility and pet's flea & tick free. If a pet is found to have fleas and/or ticks, they will be treated and appropriate fees will apply.

Vaccinations:

All pets are required to have proof of current vaccinations at the time of arrival. We cannot accept any pet without current proof of vaccinations. If you do not have a copy you may have your veterinarian fax them. Our fax number is 910-755-6245

Vaccinations Required:

Dogs – Rabies
Distemper/Parvo
Bordetella

If your dog has never had the Bordetella vaccine or it has been expired more than 90 days, we require that the Bordetella vaccine must be administered at least 10 days prior to participating in playcare.